

Terms and Conditions for Wine Tasting Events Organised by Vin Sans Fin Education Ltd ('Terms and Conditions')

The following Terms and Conditions constitute the full contract between Vin Sans Fin Education Ltd (trading as 'VSF', 'VSF Wine Education', '尝乐', '尝乐品酒教育', '嚐樂' and '嚐樂品酒教育'), hereinafter referred to as 'we', and any person booking and participating in any of the wine tasting events that we organise, hereinafter referred to as 'you' or 'participant(s)', and set out the respective rights and obligations of the parties concerned. By completing and submitting the Booking Form, you are deemed to have accepted the Terms and Conditions.

A Contract is made between the parties only once full payment has been made using one of the methods we make available to you.

We advise that all participants must be 18 years or older as the events will involve the consumption of alcoholic products. We reserve the right to refuse your participation in our events should we believe you are under age or already drunk, in which case no refund whatsoever will be made.

Booking and payment

Full payment is due at the time of booking.

We accept payment by cash, bank transfer, card over the phone or through our event booking applications, such as EventBrite, or our other merchant payment platforms specified at the time of booking.

No booking is placed unless full payment is made as specified above.

Your place is booked once full payment has been made, and you will receive a notification via channels, including but not limited to email or text messages to confirm your booking, or an e-Ticket from our event booking applications, such as EventBrite.

The confirmation notification or e-Ticket is your 'ticket', and should be safely kept and made available either in print or digital format for us to check against your booking record at our event unless the information contained therein is inaccurate, in which case it is your responsibility to clarify with us within 48 hours of receipt. Information contained in the confirmation notification will be deemed as accurate and forms part of the contract where no communication has been made at least 5 days prior to the date of the event or within 48 hours after the booking has been made, whichever is later.

We do not accept any responsibility for inability to deliver such notification. If no confirmation notification has been received within 24 hours of booking you must contact us to ensure that your booking has been logged onto our system and request another copy of confirmation notification to be sent to your registered email address/mobile phone number or an email address/mobile phone number otherwise supplied by you upon verification of your identity.

Special requirements

Any dietary requirements, allergies, medical or accessibility requirements must be advised to us in writing a minimum of 3 days in advance of the date of the event so that we can endeavour to accommodate your needs, although we are unable to guarantee that such requests will be catered for nor do we accept any liability for failure to do so.

We take no responsibility where no such advice has been received 3 days prior to the date of the event.

We do not accept any responsibility for any food or drink allergies that affect you

because of your participation in our events.

Refunds and cancellations

No refunds will be given for cancellations by you. As a good-will gesture, however, at our full discretion, we may issue credit vouchers to participants who, under extraneous circumstances, are unable to attend an event they have booked, so that they can redeem these vouchers for our future events.

Changes to our events

Whilst through best endeavours we will try and ensure that we run our events as advertised, we reserve the right to change them, if necessary, and substitute them with an alternative of similar nature and monetary value.

If due to circumstances beyond our control, we reserve the right to alter the advertised event and substitute it with an alternative of similar nature and monetary value. The minimum number of participants for each event is 5. Where the number of participants falls short of this threshold, we reserve the right to merge two or more events into one. Under such circumstances, refund will be made to those who do not wish to change their bookings.

In cases where we have decided to cancel an event, either because of under subscription or any other reason beyond our control, the full amount of payment made towards the cancelled event will be refunded. We do not accept any liabilities further than the refund of the full fee paid for the event as a result of cancellations made by us under any circumstances.

Conduct of participants

You accept responsibility for your actions and for any damage or loss caused by you.

If, in our judgement, a participant is deemed to be disruptive, drunk or uncontrollable, we will refuse to allow them to continue their participation in the event. No refunds of any nature will be made in these circumstances.

No food or drink brought by a participant is allowed to be consumed at any of our events.

Miscellaneous

We take no responsibility for any theft, loss or damage to your personal effects or belongings or for injuries to you whilst at the event caused by you or others.

We reserve the right to change the ticket price of an event and offer special deals/discounts as we deem appropriate or necessary for the promotion of our business. No refunds or compensation of any form will be made to a participant who has paid a higher price for an event, whereas a participant who has paid a discounted price shall also be subject to the

Terms and Conditions stated herein and any other additional clauses otherwise attached to the promotional offer.

There is a strict no smoking policy at our venue.

Any issues or complaints should be notified to a member of staff at the time of occurrence and best endeavours will be made to resolve the issue as soon as possible.

The Terms and Conditions herein are written in the English language and subsequently translated into different variants of the Chinese languages. The English version of the Terms and Conditions shall therefore prevail in case of dispute and discrepancy between different language versions.

The construction, validity and performance of the Contract shall be governed by the laws of England and Wales.

Contact Us:

VSF Wine Education

a trading name of Vin Sans Fin Education Ltd

(registered in England and Wales)

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Data Protection Registration: ZA255691

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